# Hampstead Town Centre Retail Profile

#### **Overview**

Data in this report was collected and analysed by Economic Development Team through quarterly surveys of ground floor retail conducted in the six designated town centres in Camden. This data was collected at quarterly intervals between October 2009 and October 2010.

### **Retail Units and Floorspace**

**Ground Floor Units: 258** 

Combined Floorspace Area: 29935.5208sqm Average Retail Unit Floorspace: 116.03sqm

#### **Retail Categories**

80 business categories were identified in Hampstead town centre. The 3 largest categories in October 2010 were fashion (29 units), restaurants (24 units) and estate agents (16 units). These categories represent 27% of the businesses in Hampstead.

Hairdressers, offices, commercial art galleries, phone shops, banks, opticians and cafes occupied a further 17% of units in October 2010.

This means that the 10 largest business categories in Hampstead Town cover around 44% of the High Street.

The number of restaurants, offices, public houses, shoe shops and music stores has decreased in Hampstead Town since 2007. There has been an increase in the number of cafes.

#### **Business Churn**

The business churn rate in Hampstead Town has increased recently from 3% to 5%. The highest churn of business in Hampstead Town this year occurred in October 2010 (14 units). Six more units changed hands in October 2010 than in July 2010. This suggests possible increasing instability amongst businesses in Hampstead Town.

# Significant Retailers, Chains & Multiples

In October 2010, 61 recognisable retailers were located in Hampstead town centre. A large proportion of these were estate agents, fashion stores, restaurants, phone shops and banks.

The most significant retailer moving out of Hampstead since October 2009 was HMV (Music Store) which occupied three retails units on upper Heath Street. Significant retailers who have moved into Hampstead Town are Barget (Interior Designers) and Cass Art London (Art Supplies).

#### **Vacant Units**

Since October 2009, 26 different units (10.00%) have been vacant in Hampstead Town. A large proportion of these vacant units were only vacant for 1 quarter (38%). A total of 8 units were vacant for 4 quarters or more (32%) which illustrates that some units in Hampstead Town are hard to let.

Vacancy numbers in Hampstead are the lowest amongst town centres in Camden at 5.04%<sup>1</sup>. The numbers of vacant units have fluctuated between 11 and 13 in the past 12 months. The recent closure of the HMV music store has contributed to the large rise in vacancy numbers in October 2010.

Upper Heath Street, to the north of the station, is a hotspot for long-term vacant units. Six out of the eight long term vacant units are located there.

#### **High Proportion of Big Chain Retails Units**

Hampstead has a higher proportion of chain stores then the other 5 town centres in Camden. The number of chain stores has remained fairly stable since October 2009 although recently the number dropped from 64-61 because of the closure of the HMV music store. The large number of chain stores is linked to the many fashion retailers in Hampstead town centre and possibly the high number of estate agents which are small chains (13 units).

A key attribute of Hampstead is the large number of fashion outlets (29 units), commercial galleries (7 units) and interior design stores (3 units), which are 3 business categories which barely feature the other town centres in Camden.

#### Retailers unit which are traditionally undesirable

Hampstead has a lower rate of bookmakers and charity shops then any other town centre in Camden. Further, there are no take-away restaurants in Hampstead Town and few businesses that contribute to a night-time economy.

- Camden town centre average 7.26% (October 2010)

- UK 14.8% (units/Colliers CRE: National Retail Barometer Summer 2010)

- Central London Boroughs 12.9% (units/Dec 2009/Local Data Company: End of year report 2009)

<sup>&</sup>lt;sup>1</sup> Local/Regional/National unit vacancy benchmarks:

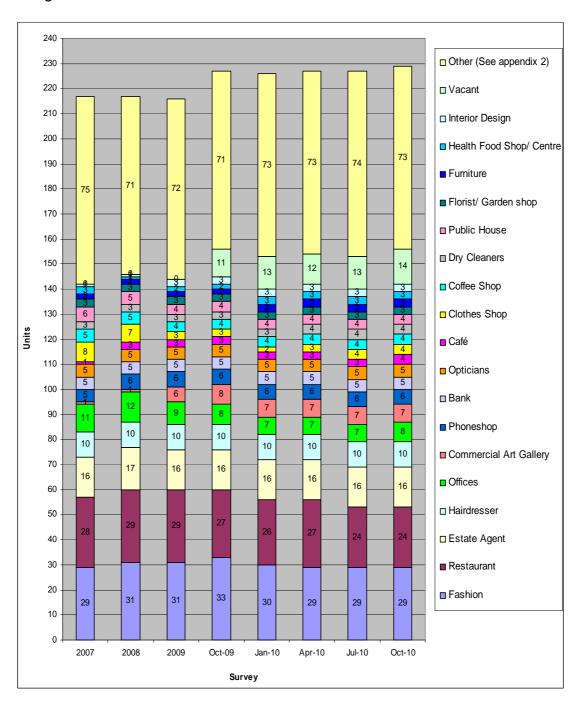
<sup>-</sup> London Boroughs 8.5% (units/Dec 2009/Greater London Authority: 2009 London Town Centre Health Check Analysis Report)

<sup>-</sup> Central London Activity Zone 4.9% (units/Colliers CRE: Central London Retail Health Check Spring 2010)

## Appendix 1

# **Retail Categories in Hampstead Town Centre**

A total of 80 business categories were identified in Hampstead between 2007 and 2010. The 19 largest categories have been placed into a comparative table shown below and a 20<sup>th</sup> 'other' group comprising the remaining 61 categories has also been included in this table.



<sup>\*</sup> For a further explanation of the remaining 61 'other' category types, see Appendix 2

# **Appendix 2**

# Other Businesses in Hampstead Town

This list includes all businesses that have not been included in the table above. These businesses were located in Hampstead Town between 2007 and October 2010. There are currently 73 units in Hampstead Town occupied by the 61 categories shown on the list below.

Other Businesses in Hampstead Town							
Newsagent	Design Store						
Shoe shop	Electrical Goods						
Super Market	Film Processing						
Beautician	Finance Management						
Book Shop	Hampstead Underground Station						
Dental Surgery	Heel Key Bar						
Doctors & Clinic	Nail Bar						
Fitness	Organic Product Shop						
Homeware	Paint Shop						
Ice Cream Parlour	Part of The University College School						
Indoor Market	Patisserie						
Jewellers	Photoshop						
Off-Licence	Post office						
Pharmacy / Chemist	Property Consultant						
Preparatory School	Quaker Meeting House						
Stationary	Sandwich Bar / Coffee House						
Toy Shop	Sauna						
Alternative Healthcare	Skin Clinic						
Antiques Market	Solicitors						
Art Supplies	Sportswear						
Baby Clothes	Tea Shop						
Bakery	Travel agents						
Baptist Church	Aquarium Shop						
Bike Shop	Butcher						
Bookmakers	Carpet Shop						
Camera Shop	Garage						
Charity Shop	Linea						
Chemist	Music						
Cinema	Property Developer						
Cosmetics	Video Shop						
Delicatessen							

### **Business Churn**

Moving Out	Units	Mo∨ing in	Units
Fashion	6	Clothes Shop	4
Restaurant	4	Fashion	3
Music	3	Beautician	2
Beautician	2	Fitness	2
Clothes Shop	2	Ice cream parlour	2
Carpet Shop	1	Café	1
Commercial Gallery	1	Dental Surgery	1
Cosmetics	1	Design Store	1
Delicatessen	1	Dry Cleaners	1
Doctors	1	Food Shop	1
Electrical Goods	1	Furniture	1
Homeware	1	Health Foods	1
Office	1	Homeware	1
Public House	1	Jewellers	1
Redevelopment	1	Property Consultant	1
Shoe Shop	1	Public House	1
Supermarket 1		Redevelopment	1
Unknown	1	Restaurant	1
		Sauna	1
		Skin Clinic	1
		Supermarket	1
Total Change	-30	Total Change	29

The most recent churn of 14 units (5%) in Hampstead town centre involved 4 vacant units, 1 carpet shop, 1 clothes shop, 1 cosmetics shop, 1 fashion outlet, 1 home ware store, 3 music stores, 1 residential building and 1 unknown business leaving the High Street and being replaced with 1 café, 1 clothes store, 1 fashion outlet, 2 fitness centres, 1 home ware store, 1 ice cream parlour, 1 property consultant, 1 skin clinic and 5 vacant units.

# Appendix 4

# **Vacant Units**

This is a full list of units that have been vacant in Hampstead Town at some point since October 2009. Long term vacant units are highlighted in bold.

Quarter the Unit became Vacant	BuildingNumber ▶	V	Street	Postcode		MIC to azic		Duration of Vacancy (Quarters)	Before Vacant	After Vacant
Oct-09			Fitzjohns Avenue	NW3 6TP	A3		71.8086			Fasion
Oct-09	+		Heath Street	NW3 6TE	A1	+	56.8642		Linea	Clothes Shop
Oct-09	+		Hampstead High Street	NW3 1QG NW3 1QG	<b>A3</b> A1	+	<b>62.8738</b> 90.6042		Restaurant Organic Product Shop	Fitness
Oct-09	-		Hampstead High Street Flask Walk	NW3 1HE	A1	+	52.6327		Organic Product Snop Butcher	
Oct-09	+		Perrin's Court	NW3 1QR	A1	+	74.9931		Clothes Shop	lce cream parlour Vacant
Oct-09	+		Perrin's Court	NW3 1QS	B1	+	56.6932			Design Store
Oct-09	+		Holly Hill	NW3 6QN	A2	+	70.252		Estate agent	Skin Clinic
Oct-09	+		Heath Street	NW3 1DN	A3	+	331.068		Restaurant	Vacant
Oct-09			Heath Street	NW3 1DN	A3	$\top$	42.0874		Restaurant	Vacant
Oct-09	$\top$		Heath Street	NW3 6TE	B1	$\top$	64.6396		Residential	Vacant
Jan-10		66	Rosslyn Hill	NW3 1ND	A1		100.896	1	Fashion	Dry Cleaners
Jan-10		45	Heath Street	NW3 6UA	B1		81.8847	4	Office	Vacant
Jan-10		83	Heath Street	NW3 6UG	A1		58.9863	2	Fashion	Clothes Shop
Jan-10		82	Heath Street	NW3 1DN	A1		113.117	4	Clothes Shop	Vacant
Apr-10		56	Rosslyn Hill	NW3 1ND	A1		137.34	1	Delicatessen	Food Shop
Apr-10			Hampstead High Street	NW3 1QP	A1		76.2099		Electrical Goods	lce cream parlour
Apr-10		72	Heath Street	NW3 1DN	A1		65.3016		Clothes Shop	Vacant
Jul-10		42	Hampstead High Street	NW3 1QE	A3		91.5485		Restaurant	Vacant
Jul-10		12	Perrin's Court	NW31QS	A3		41.7121		Restaurant	Café
Jul-10			Heath Street	NW3 1DR	A3	$\perp$	172.257		Restaurant	Vacant
Oct-10			Heath Street	NW3 6UG	A1		294.344		Music	Vacant
Oct-10			Heath Street	NW3 1DP	A1	$\perp$	201.946		Carpet Shop	Vacant
Oct-10	$\perp$		Heath Street	NW3 1EN	A1	$\perp$	46.7215		Fashion	Vacant
Oct-10			Hampstead High Street	NW3 1QH	A1	$\perp$	75.8348		Music	Vacant
Oct-10		57	Heath Street	NW3 6UG	A1		38.4697	1	Music	Vacant

# Appendix 5

This map shows retail units in Hampstead with long-term vacant units highlighted in red.

